	PROCEDURE OF COMMUNICATION WITH SHAREHOLDERS	1st Edition
	REVIEW: IR & FINANCIAL STRATEGY Division	Effective date: 01/12/2022
		Date of 1st edition: 01/12/2022

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1 Purpose

In order to establish a constructive line of communication between the company and its shareholders (thus promoting shareholder engagement), and in compliance with the applicable legal and regulatory framework, the company has created a set of communication channels in order to meet its information obligations and to provide equal opportunities of communication and equal treatment to its shareholders.

2 Investor & Shareholder Relations Officers

The IR & Financial Strategy Division is responsible for responding at any time to shareholders' queries, questions or suggestions by phone or by email (ir@lamdadev.com) and keeps contact with existing or potential shareholders and the investing public in general.

In the event that a shareholder, investor or analyst makes unsolicited contact with officers other than the above, these officers must forward the request to the IR & Financial Strategy Division in order for it to monitor its progress.


3 Procedure for the communication of shareholders with the Company

The Company has established the following mechanisms of communication with the shareholders.

A. Investor Relations, Shareholders Services & Corporate Announcements Department

The Company has established and maintains a Shareholders Services and Corporate Announcements Department responsible, inter alia, for:

- ✓ Managing relations with the Company's existing shareholders and the general investing public;
- ✓ Attracting new investors/shareholders based on the needs of the Company;
- ✓ Fulfilling the requirements to provide information / disclosure to the investing public under the applicable stock market legislation and the relevant decisions of the Hellenic Capital Market Commission;
- ✓ Organizing and conducting the required presentations (regular and extraordinary) on the Company's activities to existing shareholders and potential investors (individuals and institutional investors).
- ✓ Preparing and providing information to the Company's Management regarding the Company's shareholding structure.

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B. General Meeting of Shareholders

In accordance with Law 4548/2018 as currently in force, the Company holds a General Meeting of Shareholders at least once a year.

According to article 19 par. 4 of the Company's Articles of Association, every shareholder shall have the right to participate in person or by proxy in the General Meeting of the Company's Shareholders under the conditions set by the applicable laws. The appointment, revocation or replacement of a shareholder's proxy shall be made in writing or by email to the Company's email address indicated in the notice of meeting according to article 128 of Law 4548/2018 and article 19 par. 4 of the Articles of Association. In the case of appointment of a proxy and to the extent and for as long as the shares of the Company are listed on a regulated market, a shareholder's appointed proxy shall be under an obligation to disclose to the Company, prior to the commencement of the General Meeting, any of the circumstances under Article 128 (5) of Law 4548/2018 that apply to his/her person.

Shareholders participating in the General Meeting by teleconferencing in real time, shall be taken into account for purposes of calculating quorum and majority, and shall be able to exercise effectively their rights during the General Meeting. The Shareholders, therefore, shall be able to:


- a) attend the General Meeting by electronic or audiovisual means;
- b) take the floor and address the General Meeting orally during the General Meeting, while at the same time via the online platform they shall be able to:
- c) vote in real time during the General Meeting on the Agenda items;
- d) be informed on the recording of their votes.

All documents supporting the General Meeting and the items on the agenda are made available in a timely manner to the shareholders in Greek and English and in electronic form. More information and details can be found on the Company's website in the sections "General Meetings - Information Bulletins" and in the section "Shareholder Rights".

C. Corporate Website / Shareholder and Investor Contact Platform

An important means of informing investors is the Company's website which includes an INVESTORS' INFORMATION section through which investors can be informed about the following:

- Share Price Data;
- Shareholders Composition;
- Shareholder Rights;
- Publication Procedure Of Significant Holdings;
- General Meetings - Information Bulletins;

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- Financial Calendar;
- Annual Report;
- Share Capital Increase Documents;
- Common Bond Loan Documents;
- Company News;
- Financial Statements / Figures and Information;
- Presentations: Presentations of financial results / Corporate presentations;
- Investor Relations Contact.

In particular, a platform entitled "Investor Relations Contact" has been created as a two-way communication line, through which all shareholders/investors wishing to communicate through the platform are invited to fill-in their details, their contact details, describe their request (mandatory field) and have the possibility to select their profession: analyst, broker, institutional investor, private investor, media.

In addition, in view of the fact that the Company takes the privacy of the users of the platform seriously, users must opt in to be informed of the Website Privacy Notice in order for their request to be sent.

The recipients of the requests registered in the "Investor Relations Contact" platform are all the officers of the IR & Financial Strategy Division who have access to the central department email box ir@lamdadev.com.

If the request has been correctly logged, the Division will reply by email that it will proceed immediately with the implementation of the request.


The messages are processed by the Investor Relations Director and, depending on the nature of the request, the latter either responds via direct communication with the investor/shareholder, providing information on financial data, business developments, the Group's strategy and objectives, etc., or proceeds with the necessary procedures for the resolution of the requests, in cooperation with the other officers of the department.

If the requests concern other Divisions, these shall be forwarded as soon as they are received to the relevant Division.

4 Events & Meetings with Investors and Analysts

The Company organizes informative meetings, web presentations and Investor Days in order to inform institutional investors and analysts about the prospects of the existing investment portfolio and to promote the visibility and credibility of the management, by presenting the Company's growth strategy.

The publication of the interim and annual financial reports is followed by a conference call with analysts and investors. The IR & Financial Strategy Division actively participates in two-person

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and/or group meetings with investors and analysts, as well as in conferences and roadshows. In addition to announcements and postings on the Company's website, the Company seeks to maximize shareholder and investor information regarding its business environment and management strategies through one-on-one meetings, personal visits, sector-specific updates and other related communication opportunities. A number of selected Group officers may occasionally meet with investors and analysts, for example during Analyst Days, i.e. in events occasionally organized and hosted by the Company.